



## **NORAC Late Joining, Terminating and Move Up Policies**

### **JOINING POLICY**

<b>If Member Joins Between</b>	<b>% of Fees to be Paid</b>
<b>Sep 1 – Nov 15</b>	<b>100%</b>
<b>Nov 16 – Jan 31</b>	<b>75%</b>
<b>Feb 1 – Apr 15</b>	<b>50%</b>
<b>Apr 16 – End of Season</b>	<b>35%</b>

Swim Ontario Fees are required to be paid in full in the first payment, regardless of the join date.

### **TERMINATING POLICY**

<b>If Member Terminates Between</b>	<b>% of Fees to be Reimbursed</b>
<b>Sep 1 – Nov 15</b>	<b>85%</b>
<b>Nov 16 – Jan 31</b>	<b>50%</b>
<b>Feb 1 – Apr 15</b>	<b>25%</b>
<b>Apr 16 – End of Season</b>	<b>0%</b>

\*\* Any swimmer resigning membership from the Club must provide written notice to the Board via the Secretary (noracsecretary@gmail.com) & Registrar (noracregistrar@gmail.com), prior to any refunds being issued or release being given to the swimmer.

Swim Ontario Fees are required to be paid in full, and not eligible for refund.

Refunds will be given in accordance with the above Terminating Policy, (the policy will be reviewed by the Board of Directors if the termination notice is accompanied by a doctor's certificate).

A swimmer may be asked to resign by either the Head Coach or the Board of Directors if their conduct is judged to be contrary to the Codes of Conduct or contrary to the purpose of the Club, provided that they have had an opportunity to explain their position. All fees must be paid in full and refunds paid in accordance with the Terminating Policy before the swimmer will be released from NORAC.

COVID 19/Pandemic response – in the event NORAC must refrain from training for a 2 week quarantine period, no fees credits will apply. If in fact training is cancelled for an extended period of time, the NORAC Board will review the fees and implement a refund/credit.

### **MOVE UP POLICY**

In the event a swimmer moves up a group midseason, their fees will be prorated based on the amount of the season remaining. For example, if a swimmer moves up a group after the winter holiday break, fees will be charged as 40% in original group + 60% in the new group.